

Store Policies/Code of Conduct

- All people are encouraged to participate in events at our store. People of all age, race, religion, sex, and orientation are encouraged to be a part of our store community.
- You must be 13 years of age or older to be in the store unsupervised. If you are younger than 13, someone must accompany you who is 13 years of age or older and will be responsible for supervising you.
- If you are found cheating in any of our structured events, you will get a single warning. After the first warning, you will be asked to leave and are no longer welcome in our store.
- We have a **zero tolerance** policy for theft. If you are caught stealing, whether it be from another customer or the store, you will be asked to leave and are no longer welcome in our store.
- Please act appropriately when you are in our store. We understand that games can get intense; please be respectful of others around you. If your actions are disruptive or inappropriate, a MAC Games staff member will ask you to address these actions. If you are being vulgar and inappropriate after being asked by a staff member to change your actions, you may be asked to leave. If your actions are extreme, you may be asked to leave and will no longer be welcome in our store.
- All televisions, game consoles, tables, chairs, computers, and merchandise (trading cards, miniatures etc.) are property of MAC Games and its staff. Please treat them with care.
- Customers must be given permission to touch any items or merchandise on/in display cases or behind our sales counter. Please do not reach into our organized card boxes or touch cards being laid out on countertops or the display cases.
- When using games or items that are available for public use, please return them to the clean and organized state you found them in (neatly put games back in boxes, wrap controllers up, push chairs in, return tables to their original position, throw away garbage, etc).